

Connecting Your Computer Remotely Using GlobalProtect VPN


A Virtual Private Network (VPN) is a secure way for faculty and staff to access specific SLU systems and services from a computer (PC or Mac) that is outside the SLU network, such as at home. You can login to VPN on your **SLU-managed computer** through an app called Palo Alto GlobalProtect that is installed on your computer.

SLU Applications that Require VPN Connection:

Most applications available via myslu.slu.edu do not require you to connect with VPN. **Applications labeled “(On Campus Only)” do require a VPN connection to work from outside the SLU campus.** These applications include:

1. AppXtender
2. Cognos
3. Internet-Native Banner
4. Voicemail
5. WebFOCUS Dashboard
6. ...and others

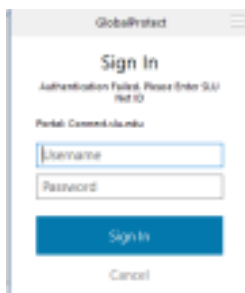
How To Find GlobalProtect On Your SLU-Managed Computer:

1. Search for “GlobalProtect” in your Start Menu (Windows) or your Applications/Launchpad folders (Mac)
2. GlobalProtect may also be found in your System Tray (Windows) or Menu Bar (Mac) – It is represented by a gray globe. 
3. If you **do not have “GlobalProtect,”** please call the support line at 314-977-4000
4. If you **do have “GlobalProtect” already installed,** please skip ahead to “How to Connect to GlobalProtect on Your SLU Managed or Personal Computer” below

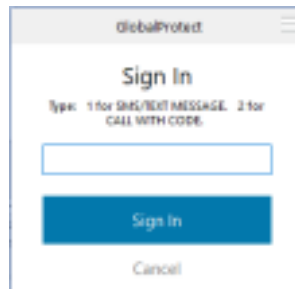
How to Connect to GlobalProtect on Your SLU-Managed or Personal Computer:

1. Click on the Global icon at the bottom of your screen in the System Tray (Windows) or the top of your screen in the Menu Bar (Mac)
 - You can also find “GlobalProtect” by looking in your Start Menu (Windows) or your Applications/Launchpad folder (Mac)

2. Click “Connect”
3. Enter your SLU Net ID and Password
4. Dismiss the disclaimer



5. You will be prompted to use Multi-Factor Authentication:
 - Type “1” for a text message
 - Type “2” for a call with a code
 - Type “3” to send a login request to the SecureAuth app on your mobile device (You will only see this option if you have SecureAuth set up)
6. Type in your one-time passcode (OTP) – It will be a 4-digit code
7. Click “Sign In”



How to Request VPN Access:

If you do not currently have VPN access but feel you need it, please fill out the request form on [askSLU](#). For technical questions, call 314-977-4000 or email ask@slu.edu.