Dell EM+S Intune

iPhone Enrollment Guide

Version 1.5

Copyright © 2017 Dell Inc.

All rights reserved.

This publication contains information that is confidential and proprietary to Dell and is subject to your confidentiality obligations set forth in your contract with Dell or affiliates thereof. This publication and related hardware and software are provided under a license agreement containing restrictions on use and disclosure and are also protected by copyright law. Copying and/or reverse engineering of any Dell hardware, software, documentation or training materials is strictly prohibited.

This publication and related Dell software remain the exclusive property of Dell. No part of this publication or related software may be reproduced, stored in a retrieval system, or transmitted in any form or any means, electronic or mechanical, photocopying, recording or otherwise without the prior written permission from Dell.

Due to continued service development, the information in this publication and related software may change without notice. Please report any errors to Dell in writing. Dell does not warrant that this publication or related hardware or software is error-free. Please refer to your contract with Dell for any provided warranty information.

Printed in the United States of America.

1. Microsoft Intune

1.1. Overview

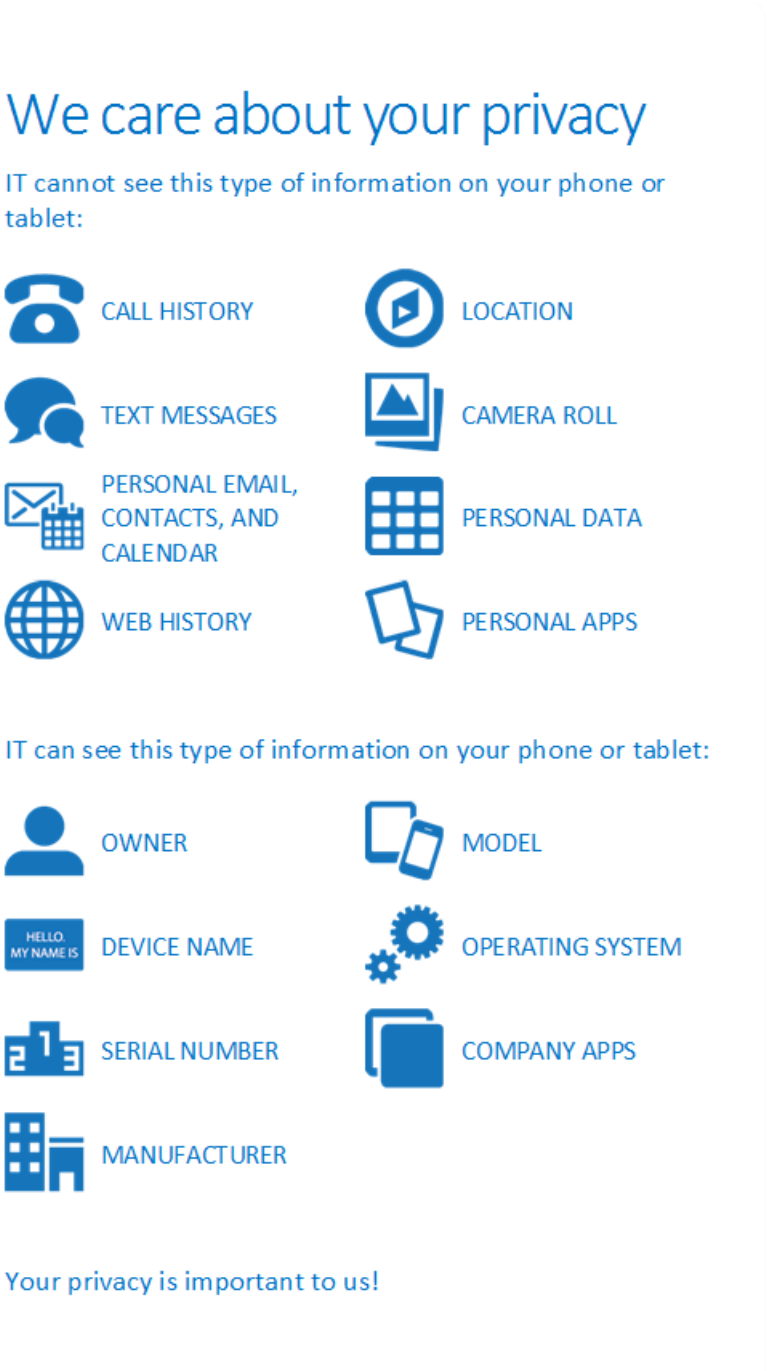
Microsoft Intune is a Mobile Device Management solution that is designed to keep sensitive data and resources protected. As part of this implementation, enrollment of mobile and tablet devices is a requirement to access Office 365 resources (Email, etc). This guide is designed as a How-To for enrolling mobile and table devices. This guide is not designed as a troubleshooting guide for errors during the enrollment process. This guide also provides instructions on installing and configuring Outlook for email access.

Once enrollment is complete, IT will be able to manage limited aspects of the mobile and tablet devices for protection purposes only. Access to personal apps and data will not be lost and there is no need to manually configure company network or email connections. All private aspect of the mobile and tablet device remains intact and is not accessible by IT. The following is a list of benefits of device enrollment:

- Access the company's network.
- Access email and other work files.
- Reset mobile and tablet devices to factory settings if it is lost or stolen.
- Automatically configuration of company email accounts.
- Get company apps from the Company Portal.

1.2. Privacy Overview

The following image covers what IT is able to see on the mobile or tablet device:



1.3. Management Overview

The following are security changes of the mobile or tablet device after enrollment is complete.

- Device will be encrypted if it is not already.
- A pin passcode will be enabled if it is not already or does not meet complexity.
- Screen time out (i.e. 5 minutes) and requires passcode to login
- Passcode changes every X amount of days
- Passcode must be minimum length (4)
- Cannot use the last 3 passcodes
- Device security (block apps from unknown sources, require threat scan on apps)

Note: Jailbroken devices are not allowed to enroll

Note: Un-Enrollment of the device removes the security enforcements which allows the device to be set back to the original preferences.

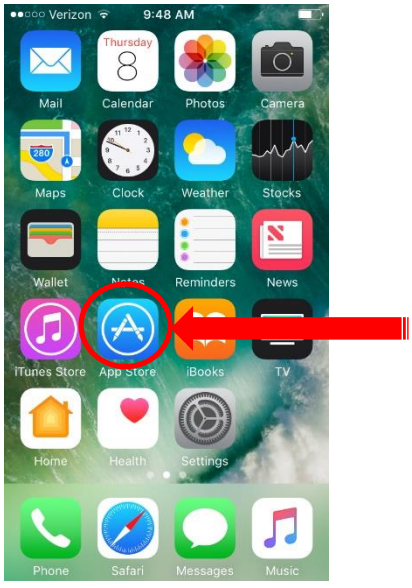
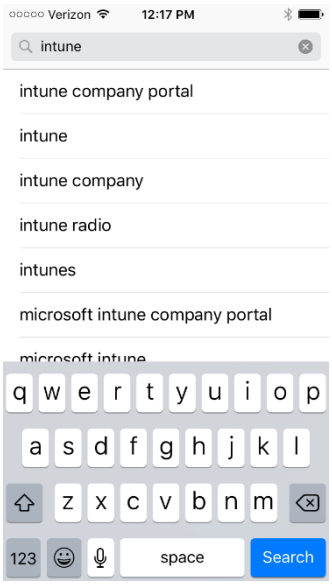
2. Enrollment Instructions

2.1. iPhone Enrollment

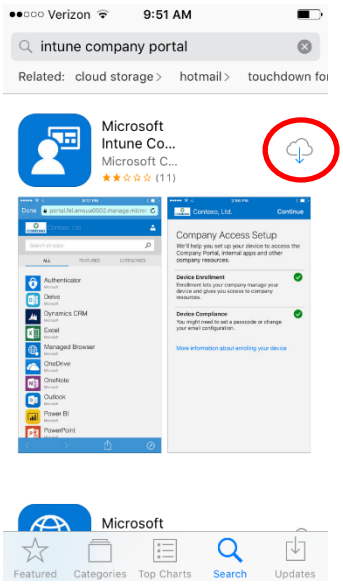
Prior to starting the enrollment process charge the mobile or tablet device. If the device is connected to the SLUCare Users wireless network, disconnect to use cellular access prior to starting.

This process is only for iPhone iOS versions 8.1 and higher, do not start this process if the iOS version is less than 8.1. If the iOS version is less than 8.1, upgrade before starting the process.

Note: iPhone screens vary based on OS versions and the screens in this document may not appear exactly as the device being enrolled.

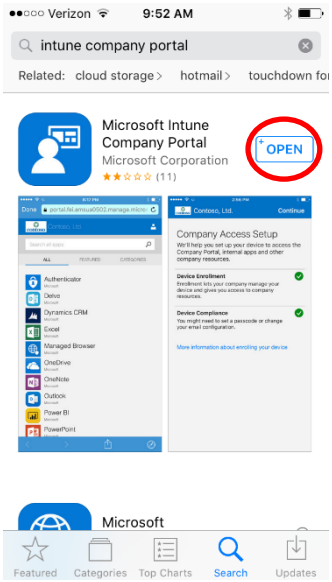
1. Select the App Store from the Home screen 	2. Type Intune in the Search bar, select Intune Company Portal 

3. Select the download symbol

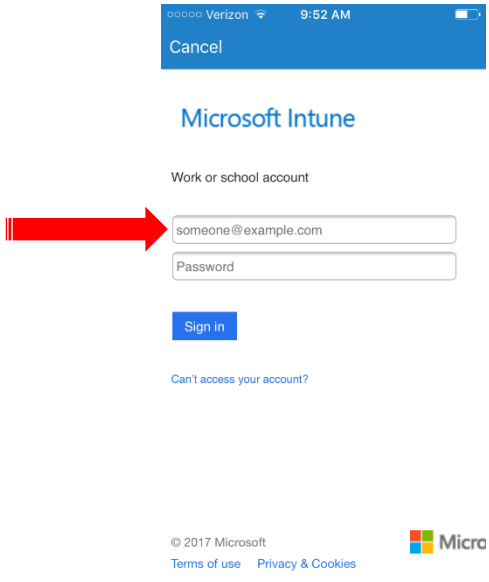


Note: After downloading the icon displayed is "Company Portal" on the home screen

4. Select Open after the download is complete

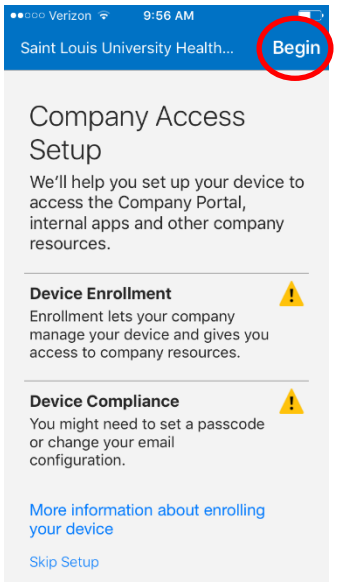


5. Enter your health.slu.edu provided email address (example: joe.smith@health.slu.edu) Note: After an email address is entered, selecting the password input redirects to the SLU login.

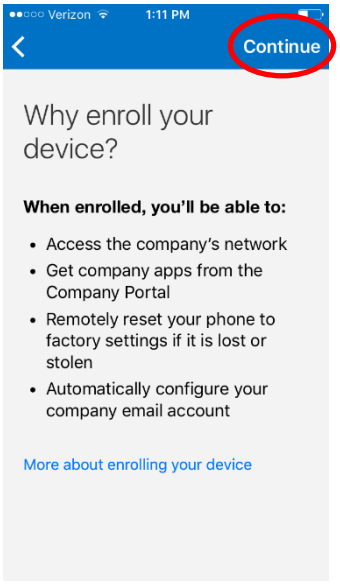


6. After redirecting to mySLU enter your SLU ID and password (example: smithjb)

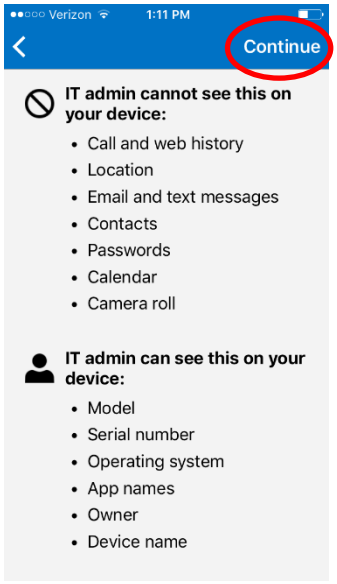
7. Proceed to Enroll the device by selecting Begin



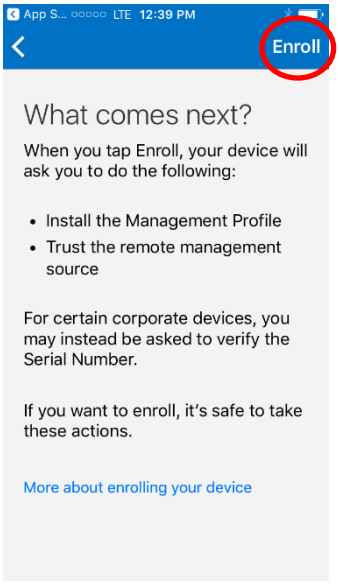
8. Select Continue



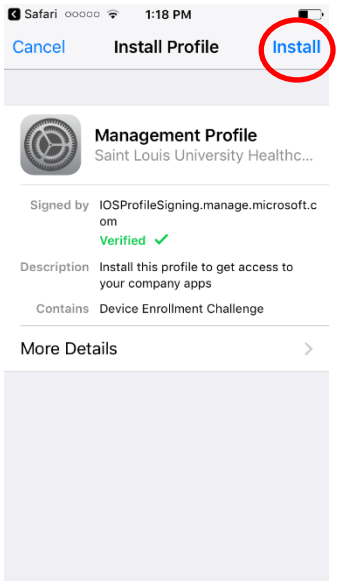
9. Select Continue



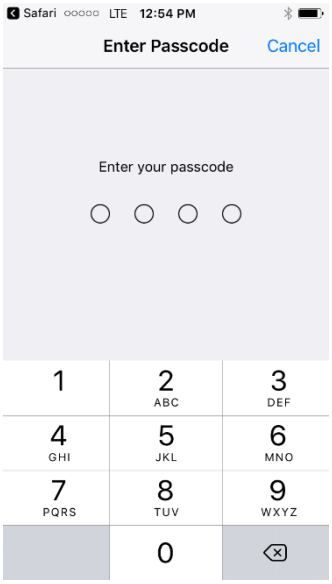
10. Select Enroll



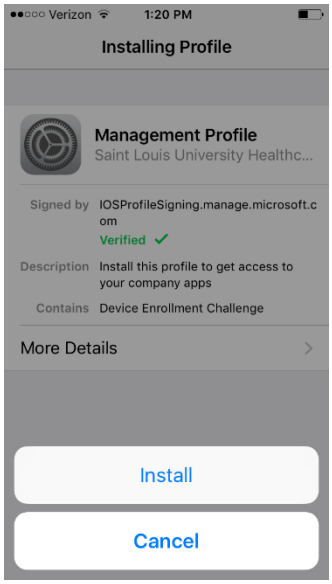
11. Select Install to install the certificate



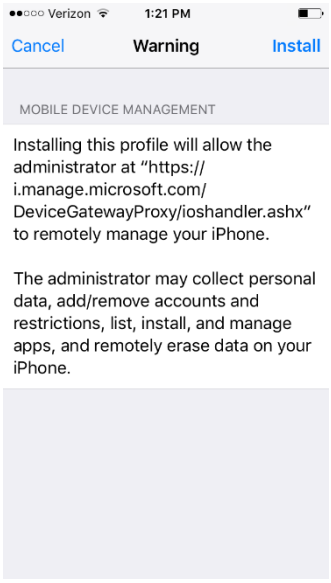
12. If prompted for a passcode, enter the digits



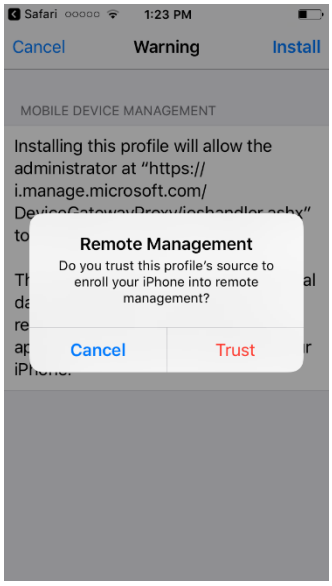
13. Select Install



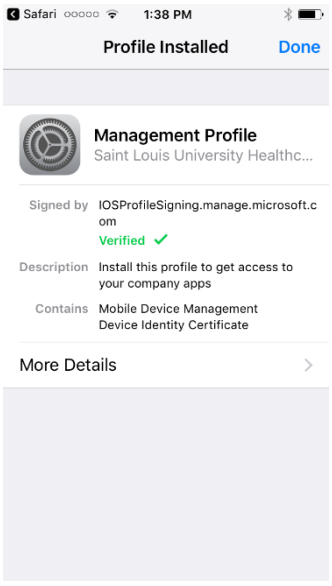
14. Select Install to install the profile



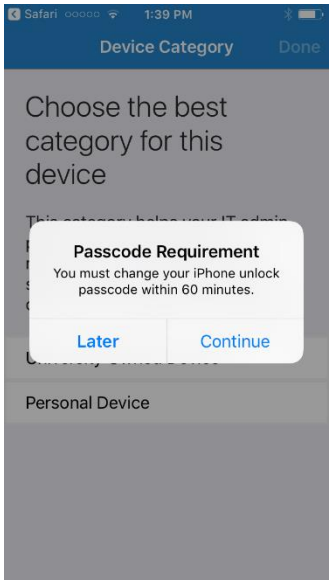
15. Select Trust to complete the install



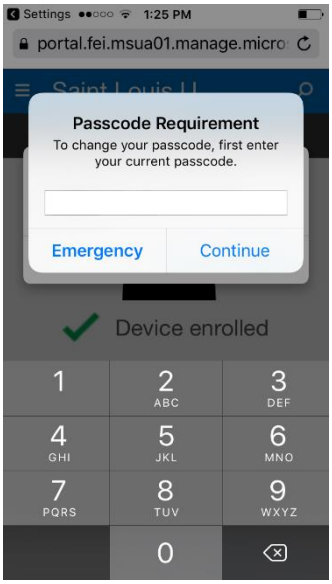
16. Select Done to complete the process



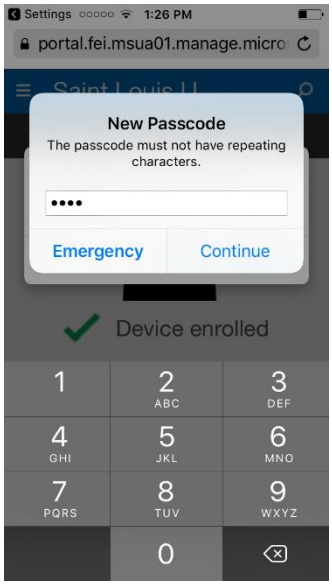
17. A passcode is required select Continue to change



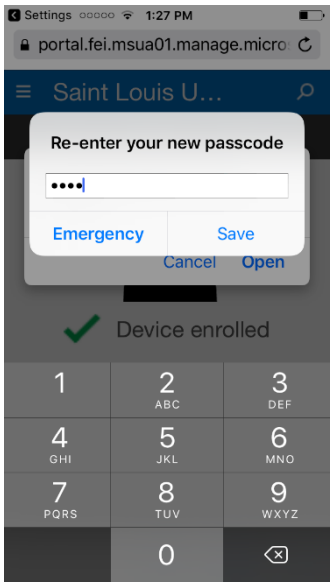
18. Enter the current passcode and select Continue



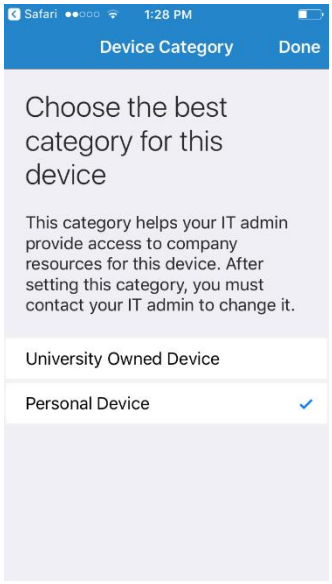
19. Enter a new passcode (Note: Simple passcodes are not allowed, i.e. “1111”). Select Continue



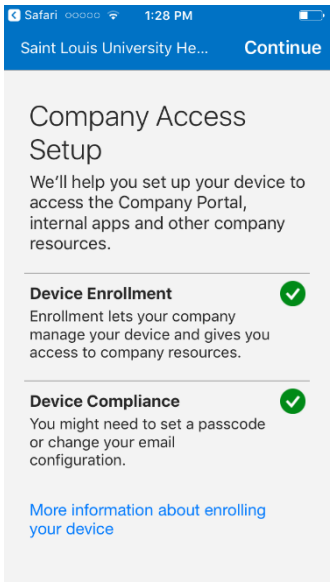
20. Re-enter the passcode for acceptance. Select Save to complete



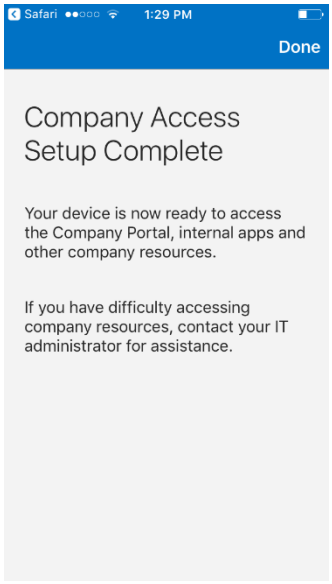
21. Select the device category that best fits. Select Done to continue.



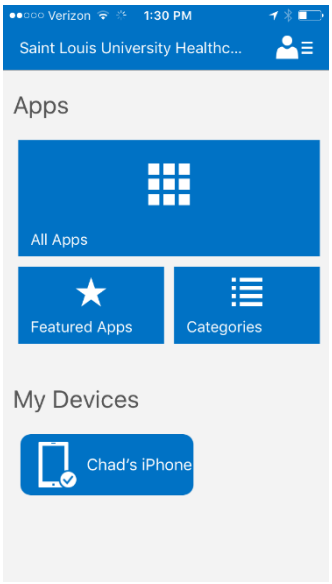
22. If 2 green checks exist at the enrollment screen, the device has been successfully enrolled. Select Continue to proceed



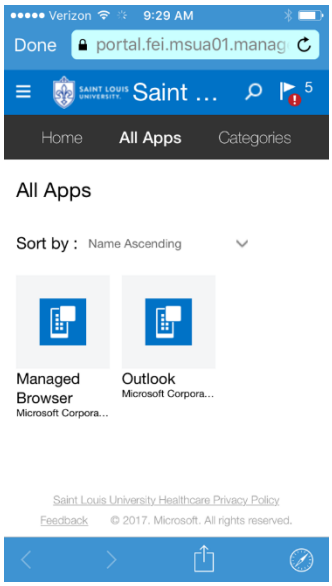
23. Select Done to complete the process



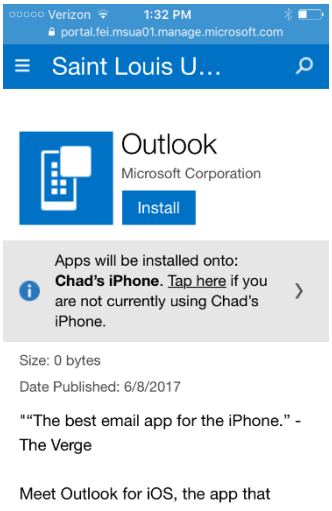
24. Select Apps to display the app selection screen



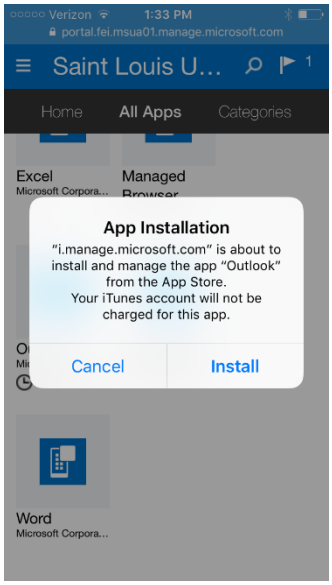
25. Browse to Outlook and select the icon



26. Select to Install Outlook to begin the downloading process.

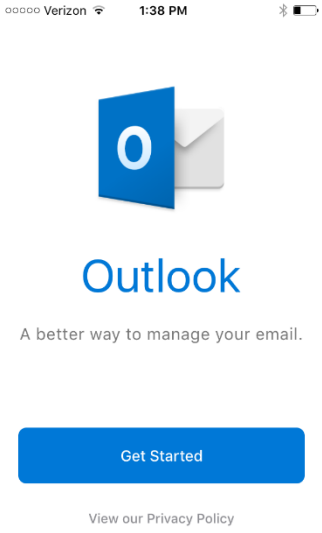


27. Select Install when prompted.

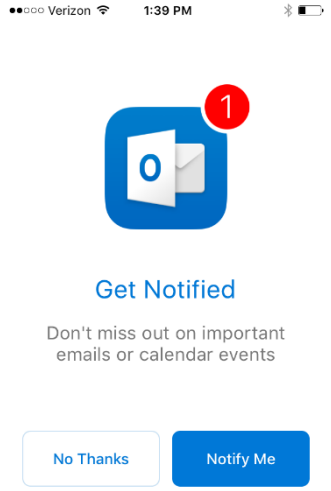


28. Return to the Home screen to monitor the download. Once the Outlook icon is solid select it to open.

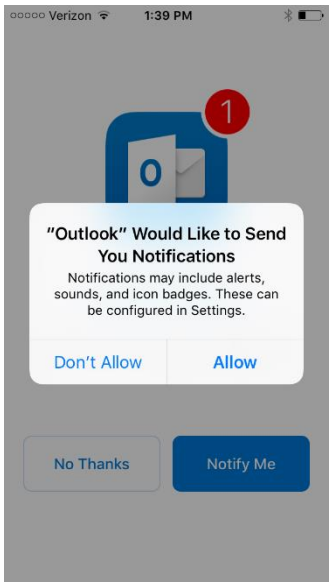
29. Select "Get Started" on the setup wizard



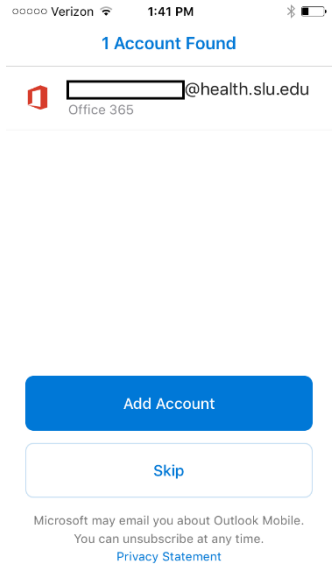
30. Select "Notify Me"



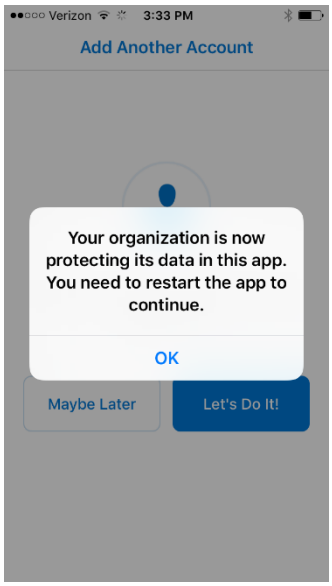
31. Select Allow to verify the notification selection



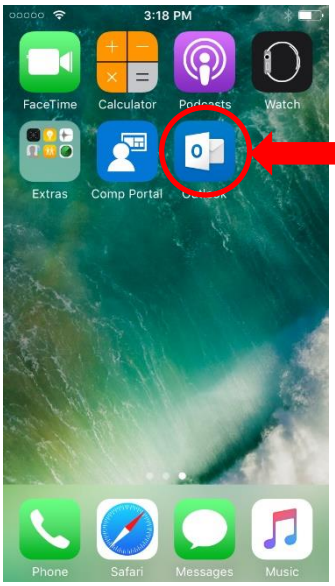
32. Select Add Account (Note: Additional accounts can be added later)



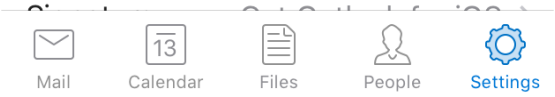
33. Select OK at the warning screen to verify data protection and restart the application



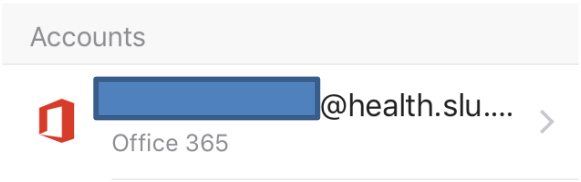
34. Outlook installation is now complete. Return to the Home screen and select the Outlook icon to start reading email.



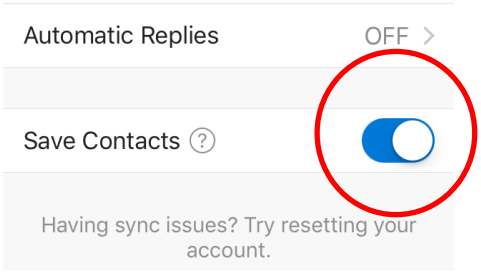
35. Once Outlook is installed, open the applications and select Settings in the lower right corner.



36. Select the Office 365 Account.



37. Enable Save Contacts to allow the Outlook contacts to be used by the OS.



38. Select Save to My iPhone
39. Allow Access to Outlook Contacts.