

LOGGING IN: (auth.slu.edu)

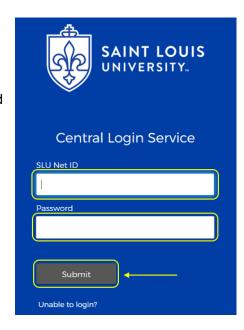
At SLU we have a single sign-on system managed by a tool called Okta.

One of the first things you'll need to do is create your password and register for our multi-factor authentication in Okta. To set your password for the first time:

- 1. Open a web browser and go to auth.slu.edu.
- 2. Enter your SLU Net ID.
- Enter your temporary password, which begins (capital "I") Id+your 9-digit Banner ID+pa\$s.
 For example, if your Banner ID is 001234567, your temporary password would be:

Id001234567pa\$s

4. Follow the prompts to complete your registration.



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mySLU: (myslu.slu.edu)

mySLU is the University's web portal that allows for easy access to most of our online services. These include access to Workday (for HR content), Canvas (our learning management system), Zoom (for virtual meetings and classes), AskSLU (IT service request portal), Office 365 (email account, calendar, etc.), and Facilities Service Requests (maintenance, office move assistance, etc.).

AskSLU Website: (ask.slu.edu)

This is the website for reporting technical issues and requesting ITS services. This website also houses hundreds of articles explaining how to address many technology needs. Faculty, staff, students, and other members of the SLU community will be able to report issues, make service requests, check on the status of existing issues/requests, and browse our knowledge base.

The goal is to provide a seamless, efficient mechanism for individuals to request assistance and services.



Educational Technology:

SLU hosts a collection of integrated technology tools and services designed to facilitate effective teaching and learning. These systems are supported by colleagues within ITS, the University Libraries, and the Reinert Center for Transformative Teaching & Learning. Through a combination of carefully chosen hardware and software, along with technical support and pedagogical guidance, these units work together to give our faculty the resources to make the most of their teaching experience.

Software - The three software pillars upon which our faculty rely are Canvas, Panopto, and Zoom. **Canvas** (tinyurl.com/askSLU-Canvas) is the University's learning management system and serves to keep students and faculty engaged through hosted exams, assignments, and other relevant resources. Canvas integrates with **Panopto** (tinyurl.com/askSLU-Panopto), which is the University's chosen lecture capture tool.







It also allows for hosting other videos like instructor introductions or short recordings to clarify a confusing point in a lecture. Finally, **Zoom** (tinyurl.com/askSLU-Zoom) is SLU's chosen platform for video and audio conferencing, collaboration, chat, and webinars that enables SLU to facilitate virtual meetings and remote teaching. All faculty, staff, and currently-enrolled students have a Zoom license.

Hardware - Most of the classrooms throughout the University have a computer, a projector or other display, microphones, and a camera. Panopto and Zoom are installed on the classroom computers so faculty can capture their lectures or stream their class for remote students. One can also easily leverage Zoom to bring in guest speakers to classes so you can have colleagues present directly to your students and answer questions. You can find a growing collection of helpful Knowledge Base articles on Classroom Technology at this link: tinyurl.com/askSLU-ClassroomTech.

Support - As mentioned above, assistance is not the unique responsibility of any one department or division at SLU. Empowering our faculty and offering development opportunities falls on many shoulders. **ITS** provides technical support for the hardware and software through its Service Desk (314-977-4000) or its Knowledge Base at ask.slu.edu. We also meet faculty in classroom spaces for training or help with equipment emergencies. **The Libraries** (libraries.slu.edu) on campus (Pius XII Memorial, Medical Center, and Vincent C. Immel Law) house far more than books. Their staff includes over a dozen Reference Librarians dedicated to different schools and departments with relevant expertise in subjects serving the entire University. As Fr. Walter Ong championed the written word as the original Information Technology, our Reference Librarians champion the resources at your disposal. Last, but certainly not least, **The Reinert Center for Transformative Teaching & Learning** (www.slu.edu/cttl) provides faculty opportunities and resources to explore how to utilize the myriad of tools available to enhance the learning experience inside and outside the classroom. Any one of these groups provides unique insight and assistance, but in combination, they empower our faculty to explore fully all available resources.

