



Working Away From SLU

Saint Louis University is dedicated to providing world-class academics to all students - at all times. It is with this commitment in mind that we are working hard to facilitate remote education and collaboration for all faculty and staff. The following FAQ was developed to support your transition to remote work.

Can I take my computer home?

Please obtain written permission [SP1] from your department chair or management before removing SLU property from campus. If possible, please consider using the tools available on mySLU from a personal computer instead.

What should I know before I take my computer home?

Please ensure that the GlobalProtect VPN software is installed. It will be necessary to connect all SLU-managed computers regularly to ensure they remain secure and fully functional [SP2]. Additionally, it will be required to access some SLU programs and systems.

Finally, you will be fully responsible for any SLU property that is removed from campus. Please ensure that it is stored and maintained in a safe and secure location.

What should I do before I disconnect my computer and take it home?

Please take a photo of all connections to your computer before disconnecting them to use as a later reference. Additionally, please be extra careful when transporting computer equipment as accidental impact or sudden movements could cause internal connections to come loose or fail.

How will I connect my SLU computer to my home Internet?

SLU laptops are able to connect to any WiFi network. SLU desktops may not include the necessary hardware to connect to WiFi and may need to be wired directly to your home Internet router.

How will I access my T: & U: drives?

T: & U: drives can be accessed from mySLU under "My Files" on the Tools dashboard.

How will I access programs and systems that are not accessible remotely?

Programs (such as those marked "On Campus Only" in mySLU) and other internal systems can be accessed utilizing the GlobalProtect VPN client. This should already be installed on your SLU-managed computer. Use "connect.slu.edu" as the portal address in the client.

What if I don't have GlobalProtect installed, or it doesn't provide the access I need?

Please contact the help desk at 314-977-4000 or helpdesk@slu.edu for this and any other issues you encounter working remotely.

How can I protect my computer while remote?

SLU's security controls will remain in effect while the computer is remote. Please remember to lock your computer while you are away from it briefly and shut it down if you will be away for an extended time. Please remember that SLU's computers are only to be used for work-related activity by authorized personnel, and it is important to maintain the privacy and security of information in your care.