Library Services & Operations for Remote Access

The SLU Libraries are committed to providing uninterrupted access to the robust digital services and content you've come to expect. Online materials including databases, e-journals, and e-books remain accessible and our librarians and library staff will remain available for service via email, chat, and other virtual mediums. Due dates on SLU print materials have been extended until the end of the semester. We created, and continue to update, a guide for remote library resources and services, along with a list of FAQs that will help answer additional questions from both students and faculty.

As of Tuesday, March 24, Pius XII Memorial Library and the Medical Center Library are closed. See the Libraries web site for additional updates: http://lib.slu.edu/

Research Services for Students & Faculty

SLU Librarians can help you navigate our vast library on online resources for your research and coursework. Our chat service remains available, and is the fastest way to get assistance. It will continue to be staffed by SLU librarians during the day, and by contract librarians from around the country overnight and on the weekends. SLU librarians will continue to provide research and instruction services remotely. You can contact the research librarian for your department directly through email. They are prepared to meet with students and faculty via phone, Zoom, and/or Skype.

Library Instruction

Research & Instruction Librarians are still available to incorporate library instruction into your courses, even if you had not previously planned to do so. This can be in the form of joining a synchronous session of your class via Zoom, Skype, etc., or creating a Panopto video lecture for students to view asynchronously. Librarians may also create research guides specifically for your course and/or share relevant guides and video tutorials that have already been created.

Access to Course Materials

If there are physical course materials your students no longer have access to, please submit a <u>purchase request</u> or email your subject librarian, and we will attempt to license an e-book or streaming video to meet your needs. If we are unable to license the material needed, we will suggest submitting a request to add it to <u>eReserves</u> or exploring other alternate access options, such as <u>Open Library</u>. Research Librarians can also provide ideas for materials we already license that may meet your instructional needs, and can provide you with a permanent URL for any licensed material that will give students direct access from off campus.

Interlibrary Loan Services

The <u>Interlibrary Loan Department</u> of Pius XII Memorial Library will continue to provide service to our SLU faculty, staff, and students even while the Library is closed.

- We are currently working remotely and are still able to provide pdfs for our patrons.
- We can accept requests for articles, book chapters, and book table of contents (to help patons figure out what chapters are needed).
- As long as the Library is closed, we cannot provide scans of material physically available in any of the SLU Library buildings.

Physical Materials Currently Checked-Out

Please **do not** return any checked-out library materials. Keep them with you until further notice. Due dates will be adjusted accordingly.

Any fines or fees assessed during this period will be forgiven once the Library and campus are operating normally and books are returned.