

SLU Student Health Plan (UHP) Waive/Enroll Guide – Undergrad/Graduate/Graduate Assts – Fall 2024

SLU requires full-time, on-campus students to carry health coverage. If a student has other (non-UHP) health coverage that meets SLU waiver criteria, they may **Waive** the SLU health insurance coverage (and its charges). If a student does *not* have coverage, they must **Enroll** in the SLU Student Health Plan (UHP). If students do not take action (neither Waive nor Enroll) by **Fall 2024 deadline** (**Sept 30, 2024**), they will be autoenrolled in **Fall 2024** SLU Student Health Plan (UHP) coverage and responsible for related charges.

After class registration, please allow 2-3 business days for student data to load to the Aetna website.

See pages 1-2 below for Waiver directions.

See pages 3-5 for Enrollment directions.

Waive

Waiver Directions

Open browser: Use of Microsoft Edge or Google Chrome is recommended.

Go to: www.aetnastudenthealth.com/slu or Google Chrome is recommended.

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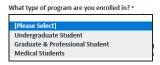
Waive or Enroll Through Aetna Online

Secure Login

* On **Secure Login** screen, use pull down menu to indicate either **Domestic** or **International Student.** International selection indicates student is pursuing studies under a Visa:



* Next, use pull down menu to indicate **type of program**:



* Enter: Student Banner ID# (enter 9 digit Banner ID# (including leading zeroes))



* Type in: **Student Date of Birth**:



^{*} Review Waiver Criteria info. presented on page, scroll down and click on:

* Click on **Login** to continue:



Plan Selection(s)

* Click on Waive:



NOTE: If you receive an error indicating that you are not eligible or not required to waive/enroll, call the UHP Office at **314-977-5666** or email **uhp@health.slu.edu** for further assistance.

* Click on **Yes** to continue with waiver entry:



* Read Message and review Waiver Policy Terms. Check box at bottom to accept terms.

* Click on Continue:



Current Medical Insurance Information

* Students are encouraged to upload front and back images of Medical Insurance ID Card.

IMPORTANT NOTE: While uploading ID Cards is encouraged, ID Card uploads are *not* 100% required to submit a waiver request. When uploading ID Cards, please load images that are smallest file size possible. Also, some browser security settings restrict file uploads. If your waiver submission fails with uploaded ID Card files, try to re-submit *without uploading* ID Card files.

- * Respond to all required questions and enter data regarding your current (non-UHP) health insurance.

 Student's alternate health insurance must meet *all* SLU waiver criteria (minimum standards) to be accepted.
- * Review Terms and Conditions and check box at bottom of page to indicate acceptance.

* Click on Continue:



Waiver Summary

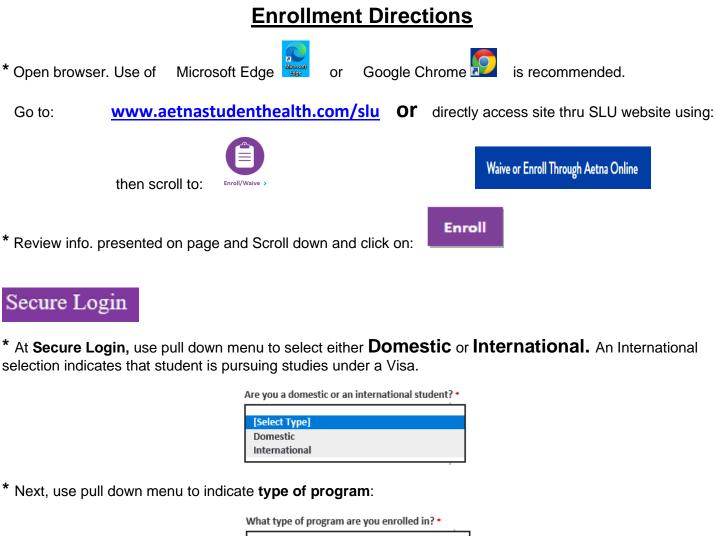
- * Review the Waiver Summary, Edit & save any necessary changes to Waiver Summary data.
- * Click **Submit** to complete your waiver submission.



After hitting Submit, a **Confirmation/Transaction Number:** should display on screen. This number validates successful filing. Save your Transaction #. Confirmation email will also be sent to email address provided. Approved waivers take 3 - 5 days *business* days to process/adjust student accounts.

If you do not receive a **Confirmation/Transaction Number**: *your submission may NOT have filed*. Please re-submit or contact the UHP Office at: **(314)** 977-5666 or *uhp@health.slu.edu* for assistance.

Aetna representatives may contact you if there are any questions or concerns with your waiver submission. Waivers are subject to verification by SLU, Aetna and/or their contractors/representatives.



[Please Select]
Undergraduate Student
Graduate & Professional Student
Medical Students

* Enter: Student Banner ID# (enter 9 digit Banner ID# (including leading zeroes))



* Enter: Student Date of Birth:



* Click on **Login** to continue:

Plan Selection(s)

* To enroll Yourself, click Select Plan under 24/25 Health Plan:



NOTE: If you receive an error indicating that you are not eligible nor required to waive/enroll, you may call the Student Health Plan (UHP) office at 314-977-5666 or email **uhp@health.slu.edu** for further assistance.

If you want to enroll **Dependents**, click **Add Dependents(s)**:



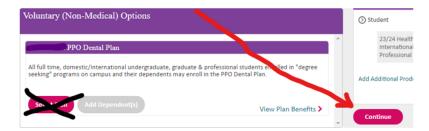
* Once selections are complete, click on **Continue**:



* For FY 24/25, Aetna is offering an **Optional/Voluntary Dental PPO plan**. The Aetna dental plan is completely separate from the medical plan. Students may elect dental coverage but it is **not required**.

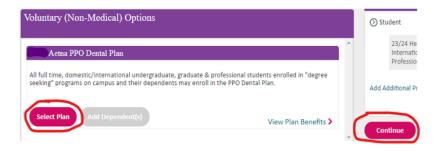
Payment for dental coverage will be requested upon check-out. Charges for medical coverage will continue to be billed to SLU student accounts.

Decline Dental: To **decline** dental coverage, just click **Continue** to bypass / skip the page.



Enroll Dental: To elect optional dental coverage,

- 1) click **Select Plan**
- 2) Add Dependent(s) if needed
- 3) click Continue



Student Information

- * Confirm/complete **Student's** (and dependent's) gender, name, phone, local address, and SLU (@slu.edu) email info.
- * Once info. is confirmed, click on **Continue**:

Continue

Plan Effective/Termination date(s)

* Select **Plan Term** of coverage desired:

Annual 08/15/24 - 08/14/25

Fall (Only) 08/15/24 - 12/31/24

Early 2 Fall/Spring 08/01/24 - 12/31/24 (Early Arrival option for Fall Semester)

Fall/Spring 08/15/24 – 05/17/25

Medical Students: First Year - M1 students: should elect effective dates of 08/01/24 - 06/30/25

Returning - M2, M3, M4: should elect effective dates of 07/01/24 - 06/30/25

Graduate Assistants: Select coverage Effective/Termination Date options that correlate to their dates of "paid health insurance" noted in appointment contracts. If the Effective/Termination Dates do **not** correlate to your "paid health insurance" dates, contact the Student Health Plan (UHP) office at **314-977-5666** or email **uhp@health.slu.edu** to have the Effective/Start dates updated to match your "paid health insurance".

Graduate Assistants will be responsible for costs of insurance coverage that are elected but not covered by appointment contracts. Cost of dependent coverage is not supported/covered by appointment contracts.

* Check terms and conditions after review:



Click Continue:



Enrollment Application Summary

* Carefully **Review** data for accuracy.



* Click **Submit** to complete your enrollment.

After hitting Submit, a **Confirmation/Transaction Number:** should display on screen. This number validates successful filing. Save the Transaction #. Confirmation email will also be sent to email address provided. Approved waivers take 3 - 5 days *business* days to process/adjust student accounts.

If you do not receive a **Confirmation/Transaction Number**: *your submission may NOT have filed*. Please re-submit or contact the UHP Office at: **(314)** 977-5666 or *uhp@health.slu.edu* for assistance.