

EXECUTIVE SUMMARY

Passionate senior executive with a proven record identifying high-value opportunities, assessing stakeholder requirements and positive engagement, leading cross-functional teams and implementing solutions. Maximizes strategy development and customer results by motivating teams in project/program/portfolio management and contract management (business development, capture manager, and proposal manager). Established University standards developing a PM Center of Excellence. Best suited for fast-paced environments. Established expertise and led innovation/standardization across the project life cycle using various methodologies in IT, operations, maintenance and logistics; exceeded goals via constant collaboration, process improvement, PM practices and problem solving. Intrinsic desire to build upon past performance measures via continuous process improvement to drive best practices across the enterprise. Over 25,000 hours in project management, including IT programs. I place a great value on relationships, as well as internal/external communications at all levels, with 30 years of leadership and teambuilding in military, commercial, and university enterprises. Ph.D. candidate in . Top Secret clearance.

WORK HISTORY

Saint Louis University Director of Project, Contract and Aviation Management Programs (2015-Present)

- Established Strategic Project Management (PM) direction and operational curriculum; initiated business case to build PM Minor; University agreed to stand up a BS PM! Approved for Fall 2017.
- Revamped Project & Contract Minors; listened to Voice of Customer; 32% enrollment increase.
- Sample Achievements
 - Developed the first Bachelor of Science in Project Management in a multi-state area.
 - Created and authored over a dozen PM courses, including Project Selection & the Business Case, Project Control, Project Management Laboratory, PM Capstone, and Fundamentals of PM.
 - Designed curriculum and authored half a dozen contract management (CM) courses, including Fundamentals of CM and Proposal Writing. Expanded contract management to include white and blue collar CM curriculum.
 - Incorporated simulators into coursework to accelerate experiential learning.
- Sought after speaker due to broad, engaging and high profile expertise
 - Distributed Trade Conference at Washington University. Blockchain Technology and Bitcoin.
 - American Society for Quality Conference. Putting Quality in the PMs Normal Distribution.
 - UniGroup Supply Chain Conf. Change the Game: Key Quality Tools for Your Next Project.
 - Missouri Dept. of Transportation Conference. PTSD: Find and Make Beauty in Wounded Places

Senior Program Manager & Capture Manager, Instructor at C5T Corporation, O'Fallon, IL (2014-Present)

- Drove business strategies in commercial acquisition, including Business Development, Capture and Proposal Manager work with FAA eFAST contract; led 15 other projects worth \$7M/year.
- Director of PM program. Built commercial business case for initial PM course. Feasibility study demonstrated a 29% rate of return and short payback period. Now a corporate commercial success.
- Innovation saved government project; initiated plan to integrate PM and ITIL disciplines to deliver service management; government lauded-centerpiece is an automated change management program.

Portfolio Manager – Chief, Analysis/Future Programs Division, Scott AFB, IL. ('10-'14); **Legion of Merit**

- Developed & managed a 15-person analysis & programming team; led stakeholder engagement & built audit metrics for 133 global bases in compliance/standardization. ID'd SWOT gaps, affinities.

- Architect of the new audit system. Led distributed team of 32 PMs & over 19,000 communications channels ensuring global compliance for 140,000 people using PM methods. Matrix management clarified requirements collection/tracking, and was identified as a Pentagon Best practice.
- Envisioned self-assessment electronic tool. Feasibility study and detailed schedule convinced senior leaders. Now 55,000 users around global are self-inspecting quality at 99%, up 49%, with oversight.
- Executed IT business process reengineering (BPR) through design priorities, specifications. Ensured data integrity. Updated statement of work with stakeholder needs to achieve data driven solutions.
- Strategic initiative - initiated inspection credit risk analysis. Built statistical solution using standard deviation to assess future outcomes. Earned Value showed \$3.4M in audit savings the first year.
- Directed planning, execution, risk and issue management. Led audit teams of 240 inspectors & \$1.4M in equipment. AF, Federal and State compliance standards assured. 100% closure of corrective actions. Lessons learned documented.

Program Manager—Aircraft Repair Group Commander, Ali Al Salem, Kuwait (2009-2010); **Bronze Star**

- Set oversight, guidance and expectations in largest aircraft maintenance unit in Iraqi Freedom; 1,000 troops, 18 mechanical specialties & \$105M equipment. Best fix rate in years, 99% sortie completion.
- System analysis led to AF first: solved aircraft engine flame-outs due in hot environments. Change Management functions led process team to engineer revamped parking plan. Eliminated 12,000 work hours/year & 24-hour mandated aircraft downtime.
- Led IT project to deciphered firewall, hardware & environmental challenges to start an electronic-publication tool. Technical manual accuracy up 26% to a stellar 100%. An established program now.
- Supervised maintenance Quality Control. Monitored 1,000 workers in 13 work centers over 38 programs. Headquarters validated operation by noting zero (0) variances for technical guidance.

Portfolio Manager – Chief, Current Operations Division; Scott AFB, IL (2008-'09); **Promoted to Colonel**

- Mentored a 41 person team balancing Air Mobility Current Operations metrics. Set aviation policy for over 5,000 aircraft & 20,000 crew. Authored division KC-46 acquisition scope, risk assessment.
- Strategic planner! Initiated long range scheduling team to align execution & policy for 10,000 flying missions per year. Led to 100% long-range asset visibility & reduced Sr. leader decision cycle.

Program Manager – Squadron Commander (Logistics/Maintenance/Operations), NJ (2006-2008)

- Ultimate project integration! Managed 65 personnel in day-to-day operations. Ensured 12-hour notice to deploy & operate remote, global airfields for Secretary of Defense contingency and humanitarian operations.
- Perfected deployment success combining methodologies and metrics to develop 178 joint Army and AF personnel in 33 specialties. Delivered the first-ever Joint military transportation team, linking separate Army and Air Force logistics supply chains. A Department of Defense model.

Project Manager – Directed operations, aircraft repair, command/control; Germany (2004-2006)

- Coached, mentored 723 people in largest European Air Force operations & logistics mission. Effective working relationships improved departure reliability 3% for 143,000 passengers & 231,000 cargo tons on 20,000 flights annually.
- Developed first IT virtual aircraft parking ramp. Facilitated communications across a 4,000 person organization. Eliminated emergency operations analysis time by over 45% & established a new Command strategic initiative.
- Supervised acquisition results via Quality Assurance on commercial cargo and passenger movement requirements. 100% of discrepancies resolved in under 12 hours, beating the mean by 11 hours.

Early to Mid-career Officer/Aviator South Carolina, Delaware, Alabama, Hawaii (1987-2004)

- Joint Officer – strategic analyst; executive action reduced Sr Leaders, Ambassadors decision cycles.

- Directed largest US military air cargo unit; delivered 49,000 customers and 530,000 tons/year. Hit increased cargo weight goals of 19% to meet humanitarian requirements with 100% global visibility.

EDUCATION, CERTIFICATIONS AND VOLUNTEER ACTIVITIES

Masters in Strategic Studies, Executive Management Training, at U.S. Air Force Air University, 2001

Masters of Science in Administration, Central Michigan University, 1992

Bachelor of Science and a Minor in Natural Sciences and Mathematics, University of Akron, 1986

Advanced Master Certificate in Applied Project Management, Villanova University, 2011

Security+ Certification course complete, Saint Louis University; anticipate certification Summer 2017

PMP Certification, Project Management Institute, 2011

ITIL Foundations Certification, Saint Louis University, 2015

Business Analysis Certificate, Business Analysis Excellence, 2013

Lean training, University of Tennessee Lean Program, 2012

DoD Executive Leadership Development Program Mentor, 2003; 1 of 3 chosen in DoD to guide Sr. leaders

Board of Directors, Metropolitan St. Louis Project Management Institute, St. Louis, MO (2014-2016)

Board of Directors Advisor, Warriors for Wireless (2014 to present)

ADDITIONAL TRAINING

Executive Leadership

Portfolio/Program Manager

Project Manager

Inspections / Audits

Strategic Planning

Business Development

Capture / Proposal Manager

Business Analysis

Operations Manager

AF Safety Investigation Course

Lean, AF SO21, TQM

Security Manager

Disaster Response

Emergency Management

Diversity Training